

**Dear jurors,**

You probably have already analyzed our claim and the Cooperative response. In the following paragraphs I will argue about the importance of the User Interface reliability.

Kleros Cooperative arguments point to demonstrate that the operations could be realized although the interface had errors, i.e. the funds were not blocked so you could require them by directly asking them to the smart contract; the appellation process could be executed by interacting with the smart contract.

Now let me ask: can you, as a juror, vote without the User Interface? How many Kleros jurors are completely dependent on the User Interface to vote? I guess that more than 90% is probably the answer. What happens if the UI, due to a bug, changes your vote without your consent, then you make a claim about that and they answer: you could have interacted directly with the smart contract. How do you feel about that? Did you sign any clause warning you that the UI could fail? Have your been provided with a tool, other than the UI, to interact with the smart contract? The answer is probably not.

We, and surely you, believe in the project. We want the project grows. But to do so, the UI must be reliable. At least until someone develops another one. If the UI is not reliable, only the very small group of developers with smart contract programming skills will be able to obtain justice. Do you think that's real justice?

You are voting in a very important dispute. It is the very first international arbitration generated in this platform. We all want that Kleros grows, be reliable and be used massively. In order to achieve that goals it should be used by almost every human being, not only those that can program smart contracts.

We see that Kleros Cooperative is very interested in justify the claimed amount. That amount have symbolic value. We believe there is not a fair amount that justify the lack of justice. However, we studied in depth the original case (164) and we believe we had really high chances of win, according to the evidence we compiled. The 5 Eth amount was estimated by taking into account the Kleros bounty rewards program. In fact we selected one of the smaller amounts because, as already said, it has symbolic value for us. The important thing is contribute to Kleros reliability and usability all around the world.

Justice is on your side. The chance of make a precedent is yours.

Thank you.